

Dr. Paul Henning PhD and AST Sports Science 30 Day Guarantee!

Customer Return Policy

Dear Valued Customer,

At Dr. Paul Henning PhD and AST Sports Science we take pride in knowing you are satisfied. If for any reason at all you are not totally satisfied with a product purchased from Dr. Paul Henning PhD, you may return it within 30 days for a full refund (less shipping), exchange, or credit towards a future order.

Following are our return policies and instructions. Please be sure to follow them closely to ensure a hassle free return and credit.

1. Product must be purchased directly from Dr. Paul Henning PhD website in order to receive a credit or refund. We cannot give refunds or credits for any product purchased at any other location.
2. Please call AST Sports Science to obtain a *Return Authorization Number*. This number is required to process a return. Returns will not be accepted without prior authorization. Contact the Returns Department at 303-278-1420
3. When you call, you will be given a *Return Authorization Number*. Package your item(s) to be returned securely along with a brief letter describing your reasons for return, and write your *Return Authorization Number* clearly on the outside of the package. This number must be on the outside of the package in order to be accepted by the Return Department.
4. Send your return by Federal Express, United Parcel Service, or Insured Mail to:
AST Sports Science
Return Dept.
120 Capital Dr.
Golden, CO 80401
5. Upon receipt AST Sports Science and Dr. Paul Henning PhD will begin to process your return. Please allow 4 weeks for a refund from Dr. Paul Henning PhD
6. Dr. Paul Henning PhD or AST Sports Science cannot refund original shipping and handling fees.
7. Customer is responsible for all shipping charges on returned items.

We Thank You for your order. If you have any comments, suggestions, questions or concerns please let us know. We will strive to make your experience with Dr. Paul Henning PhD and AST Sports Science the very best it can be.

Sincerely,

Dr. Paul Henning PhD